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Makivvik Justice Program: Services for Inuit in the Justice System

The Makivvik Justice Program has three main objectives: 1) help administer justice through culturally adapted approaches that emphasize healing individuals, families, and the community and dealing with the underlying causes of crimes; 2) respond to crimes and disputes in a way that recognizes Inuit culture, values, ways, and knowledge; and 3) empower Inuit who have been affected by crimes or disputes (victims, families, offenders, community) by offering help and solutions that build their resilience and sense of dignity while ensuring community safety.³

The Makivvik Justice Program has three specific components: 1) Local Justice Committees; 2) the Para-Judicial Program; and 3) the Correctional Program. These components are intended specifically for offenders, that is, people going through the criminal justice system, although the activities often include victims, family, and community members.

Justice Committees

Ten local justice committees across the Nunavik region offer direct services at various stages of the justice and correctional system. They particularly work with people before, during, or after sentencing, or after release. The clients are usually referred by the court with a view to helping them rehabilitate and keeping them away from the revolving door of punishment and re-offence.

I work in the justice committee because our people need that. We must integrate Inuit ways in justice. Our life used to be different. People need to be helped for the pain they went through. They need someone to talk to, someone to listen to them, someone they trust. We are using traditional knowledge to help others. (Jessica Arngak, Justice Committee Member)

Five of the workshop participants were justice committee members. They described their role as one of welcoming people who are caught up in the justice system, helping them open up about their pain, and listening to them. When the court refers a client to a justice committee, the members first meet with the client and explain the importance of cooperating with the committee to avoid going back to court and then prison or to get court conditions lifted. The committee offers the client a chance to discuss his/her situation and problems with a committee member of his/her choice. Most clients, however, do not open up readily. They need a safe context. The land is often the best place for opening up and healing, as well as for spending time with and listening to elders:

When we go on the land, elders talk to them about the land. [...] The elders talk to them: "I know who you are from your childhood. I saw you growing, and it is hard when I see you in this situation." (Noah Oweetaluktuk, Justice Committee Member)

Inuit are hunters; they would go out on the land. We have men and women who are making a living from harvesting, being out on the land. When we are out on the land, the women and men can open up. As a justice committee, it tends to happen. At the end of the outing, they

³ Makivvik 2021, *Makivvik Justice Program* (www.makivvik.org/current/makivvik-justice-program/).



Caring for and Protecting Inuit in the Justice System: a Crucial Intermediary Role

All the workshop participants, regardless of the program they worked for, were primarily motivated by a desire to **help** their clients by taking care of them and showing them love. They were aware how crucial their role is to preserve and restore individual and collective well-being in their communities, and this awareness drives them to persevere.

The participants said that from their perspective the client is seen less as a criminal and more as a wounded person going through a difficult time and needing support. They are therefore dedicated to providing not only support during the healing process but also **protection** from a justice system that sometimes treats Inuit unfairly. Indeed, they too often see Inuit being discriminated against, disrespected, and misunderstood during the court process and during and after imprisonment. For instance, Rebecca Cookie is a para-judicial worker, and she explained that many Inuit have trouble expressing themselves in court and are thus at a disadvantage. So she takes it upon herself to observe them, tries to understand how they feel by reading their body language, and talks with them after court sessions:

People are shy to say that they don't understand in court. They are shy to talk in court because there are so many people. They don't know what to say. Some want to say something, but they cannot. So we try to understand how they feel. We go see them after the court. We ask how they feel, why they got angry. (Rebecca Cookie, Para-Judicial Worker)

Justice workers act as a crucial intermediary not only between their fellow Inuit and the system but also between the community and ex-inmates, who are sometimes poorly received and treated on their return. Justice workers do their best to ensure that Inuit are respected throughout the legal process.

First, to support and protect people in need, a justice worker will work very hard to **explain** to the client the laws, rules, and workings of the justice system as best as possible. That job is far from easy, given the three languages of the court (French, English, and Inuktitut) and the fact that laws and procedures often make little sense in Inuit culture and society. Second, a justice worker will use sensitivity and other human qualities to develop a relationship of trust with the client and offer what that person needs most: to feel welcomed, important, listened, and loved. The client will be **encouraged** and reminded that he/she is unique and precious, has qualities and strengths, and is a valued member of a family and a community.

Guiding Values and Knowledge

We asked the workshop participants about the main skills and values that guide them in their duties, and the important qualities needed to be a good justice worker.



Equality and Respect

While discussing these issues, the participants talked about specific **relational skills** they had learned not only through their life experiences but also, and especially from, their role models. Their role models were parents, spouses, leaders, or elders who had been good at speaking to and helping others and who had shown a high degree of self-reliance in life. The participants thus realized that their ability to help others was based not on any educational background or legal knowledge but rather on a lot of observation and **listening to stories**. Indeed, to them, **storytelling** a critical way to share knowledge, through examples, about how to behave properly in life. Storytelling happens when you recount an anecdote or episode from your life that taught you something important.

Two important values emerged as crucial to the participants in performing their role: **equality and respect**. They strongly believed that everyone is equal and should be treated equally with respect and a nonjudgmental attitude. No one is worth less or more than another. This does not mean that everyone is the same; on the contrary, we all have our strengths and therefore can learn from each other and benefit from teamwork.

[My colleagues] are fun to work with. They have different personalities, skills, and abilities, and this helps. They teach well. And they tell me stories on how to treat people, how to help them. I enjoy working like that. I learn from others. (Sarah Mulucto, Justice Committee Member)

Showing Love

From these two values comes a certain kind of **knowledge** that also guided the workshop participants. First, no one is inherently bad. Everyone can make mistakes and struggle through life; this does not mean that we cannot do better. Sarah Mulucto was aware that non-Inuit see things differently: “We know as Inuit, when someone is going through the system, it is because they are hurt. We know and say: ‘They need to do healing’. And it is not the vision of others. So we have different visions” (Sarah Mulucto, Justice Community Member).

Second, **we all need and deserve love in our lives**. Love, both given and received, makes us feel part of something, and important. When an inmate is cut off from the love of family and community, for instance, the impact is severe, as Suzy Watt Kauki explained:

When you have no person or place to put your love in, I think the love becomes cold and hard. [...]. If (the inmates) were in the community and participating in the life, maybe they would still be doing good. But they couldn’t show love, so maybe it became cold. When they finally go home, their cold heart will have to be softened again. (Suzy Watt Kauki, Research Assistant)

Indeed, the participants said that people struggling with justice issues often need love. Love can be expressed in many ways, such as by sharing food, listening, and talking. Minnie Etidloie explained how, as a child, her mother had taught her how to show love to someone in pain:



uncomfortable and unable to stand up and speak up for themselves, thus contributing to systematic racism. We will list here only a few of the negative aspects.

First, the participants said that two major ones are **the way questions are put** to the accused, and the **pressure to plead guilty**. In both cases, the participants felt that the accused is disrespected. They explained that the way a lawyer may directly question a client is confrontational, hurtful, and thus inconsistent with Inuit ways.⁷ They mentioned that some lawyers merely try to get the information they need to win their case and are even willing to confuse the client with their questions. Such an approach does not help the client. Inuit prefer to create a respectful and helpful relationship by asking open-ended questions, as Rebecca Cookie (Para-Judicial Worker) mentioned: “We must be careful about how we ask questions; we have to ask open questions to make them comfortable. I have clients who are not able to speak up because they have been spoken to in a manner that is not open.”

The participants said that defence lawyers generally encourage their clients, and sometimes pressure them, to plead guilty even in cases where they did not commit the crime of which they are accused. According to the participants, the lawyer’s strategy is to speed up the legal process and get shorter prison time for the accused. They saw that strategy as unfair in two ways: first, an Inuit client sometimes does not fully understand the meaning of pleading guilty; second, Inuit in general highly value honesty. The concepts of “guilty” and “not guilty,” while central to the court system, have no equivalents in Inuktitut. The participants thought that most Inuit do not understand that pleading guilty means that they confess to the charge. “You are done, you go to jail.” Innocent people may wrongly confess and be wrongly sentenced.

Accordingly, translation and interpretation between English and Inuktitut are a big challenge during the court session. The challenge is all the bigger because three dialects exist in Nunavik. Sometimes, an interpreter will translate into a dialect that is different from the client’s, thus creating confusion. The participants believed that judges and lawyers are unaware of the existence of dialectal differences and thus insensitive to the problems that may arise.

Challenges with the Court Orders

Second, outside the courthouse setting, problems may result from court orders being **misunderstood or miscommunicated**. Misunderstanding and miscommunication may lead to court conditions being broken and the offender going back to court or to prison. As an illustration, house arrest is particularly hard for Inuit to understand and comply with, as Rebecca Cookie explained:

When they get a conditional sentence order, we tell them: you are going to be at home like if you were in detention. You can get a call to see if you are at home at any hour of the day. They can come to your home; they have their own plan to check if you are home.

⁷ As explained and documented in various documents about traditional Inuit values, asking direct questions is considered rude and aggressive. Inuit also prefer to avoid direct confrontation (see for example Paukuutit. 2006. *The Inuit Way: A Guide to Inuit Culture*. Ottawa, Paukuutit: pp. 19; 35; 37.)



If you don't follow your conditions, they can arrest you right away. There are clients who are listening to what they are supposed to do, but not all of them do. (Rebecca Cookie, Para-Judicial Worker)

For example, a man guilty of domestic violence may be forbidden to see his spouse. His spouse may break that court condition because she is not aware of it and because the two of them live in a small community. When offenders have a condition to meet with a social worker, they do not always understand that it is their responsibility to go on their own to see the social worker. The workshop participants also mentioned that some conditions are inconsistent with Inuit values and the Inuit way of life. For example, there may be a condition against using a rifle, as we mentioned earlier, or a condition to move to another community after release. The latter condition will affect the offender's family, who cannot rely anymore on financial help from that person. Also, the offender sometimes has nowhere to go and can end up in a precarious situation.

Challenges during the Prison Sentence

Third, workshop participants were really concerned about the isolation and stigmatization experienced by Inuit who go to prison and how it compromises their healing. While isolation occurs mainly in jail, stigmatization sometimes happens after release into the community. For example, the healing process is aided by family bonds, but those bonds may be weaker because the ex-inmate was not allowed, while in prison, to visit a dying family member or attend the funeral.

Ex-inmates may also have trouble finding a job and a place to stay, and they are poorly informed about the possibility of asking for a pardon. As Suzy Watt Kauki mentioned, many of them feel quite alone: "When they come out, they feel alone. Because they were put aside from the community for a long time. Sometimes, they might not know what to do, what to say. It has to be understood." According to the workshop participants, the community should be helped to welcome back offenders, who need to heal and get better.

Toward an Inuit Model of Justice

During the workshop, the participants discussed what "justice" means to them. The most significant meaning: justice is about "**how to treat others well.**" It means taking good care of one another, showing empathy (*ippigusutsianiq* or *ippigusuqatigiinniq*, "to be sensitive to"), and living in a safe, happy community where no one goes hungry and where people are sharing and welcoming to others. As mentioned earlier, an Inuit model of justice is guided by values of equality and respect. **Sharing food** and eating together are often used as concrete ways to welcome and show respect and love to one another, and in a sense to achieve justice: "In Inuit culture, we welcome people by offering food. We give thanks because they got out the prison. If they believe that people respect them, they are going to feel like they want to be better." (Jessica Arngak,



a strong sense of community and their uniqueness. Indeed, salaries, job recognition, and career ambitions were seldom mentioned. Their greatest satisfaction was when their clients could open up about their pain, turn their lives around, and get out of the legal process. Justice workers act as intermediaries between their fellow Inuit and the criminal justice system. They thus play a crucial role, especially because the justice system diverges in its values and practices from those of the people it serves. To perform their role, and to compensate for the challenges and inequalities they observe in the legal process, they must implement equality and respect and show love. They do their job while bearing a significant emotional burden, while being possibly targeted by some critics, and while having to navigate between major constraints within the justice system. Moving toward an Inuit model of justice, as defined by the participants, would not only help them individually in their daily practice but also provide healing at the community level. Given their dedication and abilities, we need to encourage Nunavimmiut capabilities and opportunities with a view to providing community members with appropriate solutions and bringing positive change. The justice workers themselves called for more involvement from their fellow Inuit, in order to move toward justice: “**We have to accept that we are able to help each other**” (Sarah Mulucto, Justice Committee Member).

The participants said they really enjoyed the activity. They especially liked the opportunity to learn from others. This was also an opportunity for them to share their experiences, whether good or bad, to do some debriefing with the group and open up about their difficulties, as opportunities to unload are scarce. They felt they were in a safe space, with everyone being open and kind, and thus felt confident. Some of them said the workshop increased their motivation. They especially benefited from the chance to learn from one another and participate in the interactions. They wished to see more workshops in the future, with a greater diversity of justice workers. Concrete fictitious scenarios could help them answer the questions in a more practical way. Finally, they appreciated the interpretation services, which helped everyone understand each other.

Needs and Solutions

For the justice workers

- Organize regular workshops with storytelling and teaching of traditional knowledge and emotional skills.
- Plan regular debriefing times with colleagues.
- Strengthen the capacity of the justice committees.
- Take better care of the justice workers by providing counselling.
- Work in pairs, so that justice workers can support each other and learn from one another.
- Hold meetings with all the justice workers when they travel for court sessions, and plan the activities together (sewing, parties, celebrations).
- Provide the justice committees and their clients with access to cabins.

